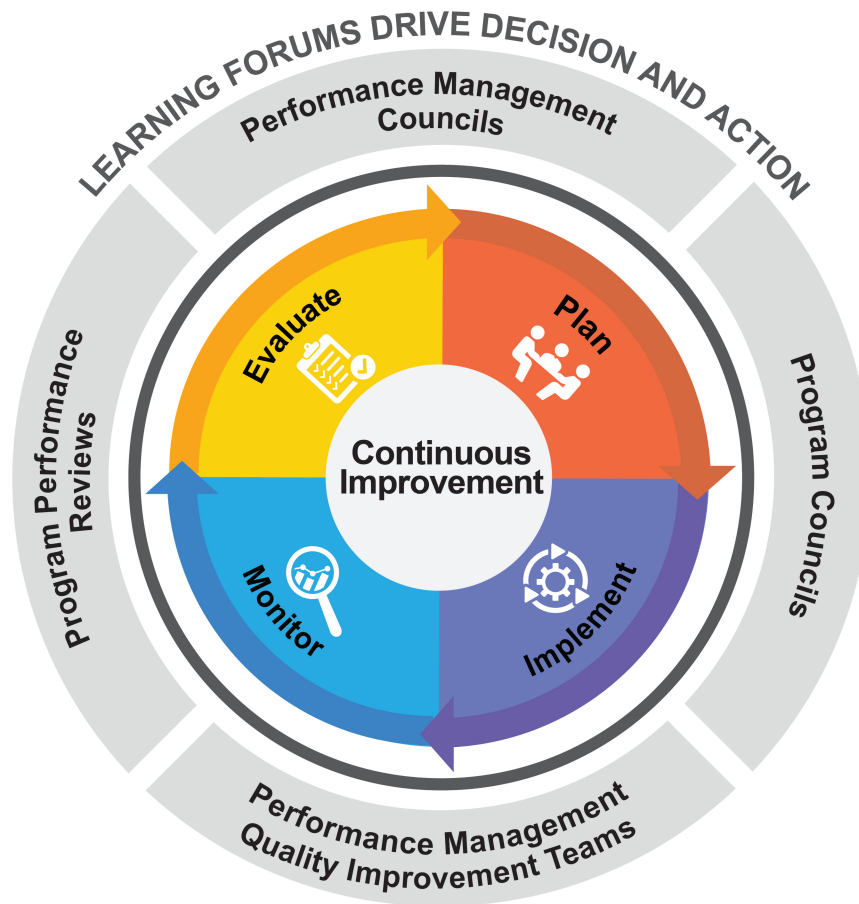


PERFORMANCE MANAGEMENT SYSTEM



Qualities that Impact a Successful Performance Management System:



4 COMPONENTS:

Evaluate

- Conduct Health Assessments
- Analyze Strengths, Weaknesses, Opportunities and Threats
- Survey Workforce Interests and Needs
- Assess Culture of Quality

Plan

- Determine Strategic Direction
- Identify Goals, Strategies and Objectives
- Allocate Budget
- Build Capacity through Workforce Development
- Design Quality Improvement Activities
- Identify Opportunities for Improvement

Implement

- Execute Action Plans
- Implement Quality Improvement Initiatives/ Projects
- Utilize Stakeholder Partnerships
- Address Barriers and Challenges

Monitor

- Measure Performance
- Collect and Analyze Data
- Report Progress
- Consider Emerging Issues and Customer Feedback
- Celebrate Success